



How to Reset a Password in Motor Carrier Connect

Follow the steps below to reset your Motor Carrier Connect password:

1. Visit <https://sd.motorcarrierconnect.com/>
2. On the left-hand side of the page, under 'Log In,' select 'Click here if you forgot your password'

A screenshot of the 'Log In' page. It features a title 'Log In' at the top. Below the title are two input fields: 'Username' and 'Password'. To the right of these fields is a dark blue button with a white checkmark icon and the text 'Log In'. Below the input fields are four links: 'Apply for Motor Carrier Account', 'Click here if you forgot your user name', 'Click here if you forgot your password' (which is circled in red), and 'Click here to request internet access to your account or agency'.

3. On the 'Reset Password' page, enter your username in the 'Username' box
4. Click 'Submit'

A screenshot of the 'Reset Password' page. It has a title 'Reset Password' at the top. Below the title is the instruction 'Enter your User Name to receive your password'. Underneath is a text input field labeled 'Username: *'. At the bottom of the form are two buttons: a dark blue button with a white plus sign and the text '+ Submit', and a white button with a black border and the text '× Cancel'.

A temporary password will be emailed to the email address used to set up the account. If you do not receive your password, check your spam/junk folder. If you still have not received your password, contact a Department of Revenue motor carrier agent by email at SDMotorCarrier@state.sd.us or by phone at 605.773.3314.